

Unit 2 Bays B&C
The Hill Top Estate
West Bromwich
West Midlands
B70 0TX

Date and Time, Zone and Restore Time

Event ,Actions Taken, Completion Time and Operator

01/12/2025 23:23:18	1012 12/01 23:23	Fire Trouble		
01/12/2025 23:23:18	Fire Trouble T: DualcomPro L+R DP3(1) (GPRS) A: FIRE SYSTEM(3) Z: 1012 Fire Fault +LOG FIRE FAULT			
01/12/2025 23:28:59	1012 12/01 23:29	Fire Trouble		
01/12/2025 23:28:59	Fire Trouble T: DualcomPro L+R DP3(1) (GPRS) A: FIRE SYSTEM(3) Z: 1012 Fire Fault +LOG FIRE FAULT			
05/12/2025 09:36:48	2027 12/05 09:37	Intruder Alarm		05/12/2025 09:40:02
05/12/2025 09:36:48	Intruder Alarm (GPRS) A: Main Store(1) Z: 2027 SECURITY DOORS 6 & 7			
05/12/2025 09:40:02	Log Only			
05/12/2025 09:40:02	Resolution code (Opr) - Unknown			
05/12/2025 09:40:02	Operator closed (Opr)			
Cause of above Intruder Alarm: Unassignend Cause				
07/12/2025 07:27:06	2003 12/07 07:29	Intruder Alarm	AO2	07/12/2025 07:29:22
07/12/2025 07:27:06	Intruder Alarm (GPRS) A: Main Store(1) Z: 2003 SECURITY WH FIRE DOOR 1			
07/12/2025 07:29:14	Action Started - A2 (Special Action)			
07/12/2025 07:29:15	Action in progress: Done - AO2 (Special Action)			
07/12/2025 07:29:17	Single sensor activation - Log only			
07/12/2025 07:29:17	Outcome : Completed - AO2 (Special Action)			
07/12/2025 07:29:22	False alarm cancelled (Opr)			
07/12/2025 07:29:22	Alarm closed (Opr)			
Cause of above Intruder Alarm: Single Zone Only - Log as per client Instructions				
07/12/2025 16:41:55	2033 12/07 16:42	Intruder Alarm	AO2	07/12/2025 16:44:21
07/12/2025 16:41:55	Intruder Alarm (GPRS) A: Main Store(1) Z: 2033 SECURITY WAREHOUSE FD 8			
07/12/2025 16:44:08	Action Started - A2 (Special Action)			
07/12/2025 16:44:09	Action in progress: Done - AO2 (Special Action)			
07/12/2025 16:44:15	Single sensor activation - Log only			
07/12/2025 16:44:15	Outcome : Completed - AO2 (Special Action)			
07/12/2025 16:44:21	Resolution code (Opr) - Unknown			
07/12/2025 16:44:21	Alarm closed (Opr)			
Cause of above Intruder Alarm: Unassignend Cause				
09/12/2025 14:35:14	1012 12/09 14:40	Fire Trouble		
09/12/2025 14:35:14	Fire Trouble T: DualcomPro L+R DP3(1) (GPRS) A: FIRE SYSTEM(3) Z: 1012 Fire Fault +LOG FIRE FAULT			
16/12/2025 13:36:16	2021 12/16 13:36	Intruder Alarm	AO2	16/12/2025 13:39:52

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

16/12/2025 13:36:16	Intruder Alarm (GPRS) A:Main Store(1) Z:2021 SECURITY WH FIRE DOOR 4	
16/12/2025 13:39:38	Action Started - A2 (Special Action)	FW
16/12/2025 13:39:40	Action in progress: Done - AO2 (Special Action)	FW
16/12/2025 13:39:46	OK	FW
16/12/2025 13:39:46	Outcome : Completed - AO2 (Special Action)	FW
16/12/2025 13:39:52	Resolution code (Opr) - Unknown	FW
16/12/2025 13:39:52	Alarm closed (Opr)	FW
<i>Cause of above Intruder Alarm: Unassigend Cause</i>		
16/12/2025 16:20:07	1012 12/16 18:47 Fire Trouble	16/12/2025 17:04:36
16/12/2025 16:20:07	Fire Trouble T: DualcomPro L+R DP3(1) (GPRS) A: FIRE SYSTEM(3) Z: 1012 Fire Fault +LOG FIRE FAULT	
16/12/2025 16:30:16	Alarm suspended until 16:40 on 16 December 2025	ITW
16/12/2025 16:30:16	Released alarm	ITW
16/12/2025 16:41:33	Action Started - K1 Nick Bryson (Mobile)	JC
16/12/2025 16:41:45	Action in progress: Ans Machine. Message left - KO1 Nick Bryson (Mobile)	JC
16/12/2025 16:41:45	Outcome : Attempted - KO1 Nick Bryson (Mobile)	JC
16/12/2025 16:41:47	Alarm suspended until 16:51 on 16 December 2025	JC
16/12/2025 16:41:47	Released alarm	JC
16/12/2025 16:52:35	Alarm suspended until 17:02 on 16 December 2025	FW
16/12/2025 16:52:35	Released alarm	FW
16/12/2025 17:03:33	Action Started - K1 Nick Bryson (Mobile)	FW
16/12/2025 17:04:28	Call recording	FW
16/12/2025 17:04:29	Action in progress: Ans Machine. Message left - KO1 Nick Bryson (Mobile)	FW
16/12/2025 17:04:29	Outcome : Attempted - KO1 Nick Bryson (Mobile)	FW
16/12/2025 17:04:36	Resolution code (Opr) - Unknown	FW
16/12/2025 17:04:36	Alarm closed (Opr)	FW
16/12/2025 18:47:31	1012 12/16 22:08 Fire Trouble	16/12/2025 19:11:41
16/12/2025 18:47:31	Fire Trouble T: DualcomPro L+R DP3(1) (GPRS) A: FIRE SYSTEM(3) Z: 1012 Fire Fault +LOG FIRE FAULT	
16/12/2025 18:59:11	Action Started - K1 Nick Bryson (Mobile)	SEB
16/12/2025 18:59:56	Call recording	SEB
16/12/2025 18:59:57	Action in progress: Ans Machine. Message left - KO1 Nick Bryson (Mobile)	SEB
16/12/2025 18:59:57	Outcome : Attempted - KO1 Nick Bryson (Mobile)	SEB
16/12/2025 19:00:13	Alarm suspended until 19:10 on 16 December 2025	SEB
16/12/2025 19:00:13	Released alarm	SEB
16/12/2025 19:10:31	Action Started - K1 Nick Bryson (Mobile)	SEB
16/12/2025 19:11:16	Call recording	SEB
16/12/2025 19:11:18	Action in progress: Ans Machine. Message left - KO1 Nick Bryson (Mobile)	SEB
16/12/2025 19:11:18	Outcome : Attempted - KO1 Nick Bryson (Mobile)	SEB
16/12/2025 19:11:41	Resolution code (Opr) - Company Related	SEB
16/12/2025 19:11:41	Alarm closed (Opr)	SEB