

Lidl Walsall NFC4 (WED)

LIDLNFC4

Unit 4

Newfield Close

Walsall

West Midlands

WS2 7PB

Date and Time, Zone and Restore Time

02/12/2025 08:02:15

1018

Event ,Actions Taken, Completion Time and Operator

Fire Alarm

**AO5AO3A
O2KO1**

02/12/2025 08:07:21

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

02/12/2025 08:02:15	Fire Alarm (GPRS) A:Fire System(5) Z:1018 Fire Alarm FIRE	FIRE ALARM	
02/12/2025 08:02:36	Action Started - A5 (Special Action)		SB
02/12/2025 08:02:40	Action in progress: Done - AO5 (Special Action)		SB
02/12/2025 08:02:45	Okay		SB
02/12/2025 08:02:45	Outcome : Completed - AO5 (Special Action)		SB
02/12/2025 08:02:56	Action Started - A3 (Special Action)		SB
02/12/2025 08:03:00	Action in progress: Done - AO3 (Special Action)		SB
02/12/2025 08:03:07	Okay		SB
02/12/2025 08:03:07	Outcome : Completed - AO3 (Special Action)		SB
02/12/2025 08:03:08	Action Started - A2 (Special Action)		SB
02/12/2025 08:03:12	Action in progress: Done - AO2 (Special Action)		SB
02/12/2025 08:03:16	Okay		SB
02/12/2025 08:03:16	Outcome : Completed - AO2 (Special Action)		SB
02/12/2025 08:03:27	Action Started - K1 Scott McLoughlin ATM (Mobile)		SB
02/12/2025 08:04:18	Call recording		SB
02/12/2025 08:04:20	Action in progress: Ans Machine. Message left - KO1 Scott McLoughlin ATM (Mobile)		SB
02/12/2025 08:04:20	Outcome : Attempted - KO1 Scott McLoughlin ATM (Mobile)		SB
02/12/2025 08:04:24	Action Started - K1 Sati Deol TM (Mobile)		SB
02/12/2025 08:05:01	Call recording		SB
02/12/2025 08:05:11	Action in progress: Ans Machine. Message left - KO1 Sati Deol TM (Mobile)		SB
02/12/2025 08:05:11	Outcome : Attempted - KO1 Sati Deol TM (Mobile)		SB
02/12/2025 08:05:25	Action Started - K1 Anthony Walker TM (Mobile)		SB
02/12/2025 08:06:46	Call recording		SB
02/12/2025 08:07:03	Action in progress: Contact answered - KO1 Anthony Walker TM (Mobile)		SB
02/12/2025 08:07:07	Alarm cancelled by Anthony Walker TM		SB
02/12/2025 08:07:20	Was a test		SB
02/12/2025 08:07:21	Outcome : Contact has taken responsibility for this alarm - KO1 Anthony Walker TM (Mobile)		SB
02/12/2025 08:07:21	False alarm cancelled (Cus)		SB
02/12/2025 08:07:21	Alarm closed (Cus)		SB

Cause of above Fire Alarm: Unassigend Cause

02/12/2025 14:02:20	2005 12/02 14:02 Intruder Alarm	02/12/2025 14:04:46
02/12/2025 14:02:20	Intruder Alarm (GPRS) A:Warehouse(1) Z:2005 DUAL FIRE DOOR 5 DT DUAL FIRE DOOR 6 DT	
02/12/2025 14:04:45	False alarm cancelled (Opr)	SB
02/12/2025 14:04:46	Alarm closed (Opr)	SB

Cause of above Intruder Alarm: Single Zone Only - Log as per client Instructions

02/12/2025 15:13:08	2005 12/02 15:13 Intruder Alarm	02/12/2025 15:15:32
02/12/2025 15:13:08	Intruder Alarm (GPRS) A:Warehouse(1) Z:2005 DUAL FIRE DOOR 5 DT DUAL FIRE DOOR 6 DT	
02/12/2025 15:15:31	False alarm cancelled (Opr)	WH
02/12/2025 15:15:32	Alarm closed (Opr)	WH

Cause of above Intruder Alarm: Single Zone Only - Log as per client Instructions

02/12/2025 16:36:23	2005 12/02 17:03 Intruder Alarm	02/12/2025 16:38:47
02/12/2025 16:36:23	Intruder Alarm (GPRS) A:Warehouse(1) Z:2005 DUAL FIRE DOOR 5 DT DUAL FIRE DOOR 6 DT	
02/12/2025 16:38:46	False alarm cancelled (Opr)	WH
02/12/2025 16:38:47	Alarm closed (Opr)	WH

Cause of above Intruder Alarm: Single Zone Only - Log as per client Instructions

09/12/2025 13:07:17	1017 12/09 13:07 Fire Trouble
09/12/2025 13:07:17	Fire Trouble T:DualcomPro L+R DP3(1) (GPRS) A:Fire System(5) Z:1017 Fire Fault +LOG FIRE FAULT
09/12/2025 13:47:16	1017 12/09 13:47 Fire Trouble
09/12/2025 13:47:16	Fire Trouble T:DualcomPro L+R DP3(1) (GPRS) A:Fire System(5) Z:1017 Fire Fault +LOG FIRE FAULT
09/12/2025 14:20:18	1017 12/09 14:20 Fire Trouble
09/12/2025 14:20:18	Fire Trouble T:DualcomPro L+R DP3(1) (GPRS) A:Fire System(5) Z:1017 Fire Fault +LOG FIRE FAULT

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

Lidl RDC 600 (LTN)
Woodside Link
Luton
Bedfordshire
LU4 9TX

LUTONRDC

Date and Time, Zone and Restore Time	Event ,Actions Taken, Completion Time and Operator	
01/12/2025 01:35:35	Redcare Dual Path fail	01/12/2025 01:45:51
01/12/2025 01:35:35	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) A:1 Redcare Dual Path fail (Rule 2)	
01/12/2025 01:45:51	Signal Line Restored	GO
01/12/2025 01:45:51	Resolution code (Opr) - Transmission Path Related	GO
01/12/2025 01:45:51	Operator closed (Opr)	GO
01/12/2025 03:15:14	999 Redcare Dual Path fail	
01/12/2025 03:15:14	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
01/12/2025 03:21:43	1052 12/01 03:21 Freezer Trouble	
01/12/2025 03:21:43	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2	
01/12/2025 03:21:44	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2 +LOG EIGER DOOR 2 FLT	
01/12/2025 03:52:08	999 Redcare Dual Path fail	
01/12/2025 03:52:08	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
01/12/2025 12:11:59	999 Redcare Dual Path fail	
01/12/2025 12:11:59	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
01/12/2025 17:23:33	999 Redcare Dual Path fail	01/12/2025 17:33:50
01/12/2025 17:23:33	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
01/12/2025 17:33:50	Alarm Condition Restored	FW
01/12/2025 17:33:50	Resolution code (Opr) - Transmission Path Related	FW
01/12/2025 17:33:50	Operator closed (Opr)	FW
02/12/2025 00:16:00	999 Redcare Dual Path fail	
02/12/2025 00:16:00	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 02:01:57	999 Redcare Dual Path fail	
02/12/2025 02:01:57	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 02:13:18	999 Redcare Dual Path fail	
02/12/2025 02:13:18	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 03:52:49	1052 12/02 03:52 Freezer Trouble	
02/12/2025 03:52:49	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2	
02/12/2025 03:52:51	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2 +LOG EIGER DOOR 2 FLT	
02/12/2025 08:25:29	999 Redcare Dual Path fail	
02/12/2025 08:25:29	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 08:35:36	999 Redcare Dual Path fail	
02/12/2025 08:35:36	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 08:41:25	Redcare Dual Path fail	02/12/2025 08:52:01
02/12/2025 08:41:25	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
02/12/2025 08:51:58	False alarm cancelled (Opr)	SB
02/12/2025 08:52:01	Alarm closed (Opr)	SB
02/12/2025 09:11:28	999 Redcare Dual Path fail	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

02/12/2025 09:11:28	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 09:55:27	999 Redcare Dual Path fail	
02/12/2025 09:55:27	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 10:09:04	999 Redcare Dual Path fail	
02/12/2025 10:09:04	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 10:24:30	999 Redcare Dual Path fail	
02/12/2025 10:24:30	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 10:28:02	999 Redcare Dual Path fail	
02/12/2025 10:28:02	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 10:48:18	999 Redcare Dual Path fail	
02/12/2025 10:48:18	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 11:22:42	999 Redcare Dual Path fail	
02/12/2025 11:22:42	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 11:27:01	Redcare Dual Path fail	02/12/2025 11:38:19
02/12/2025 11:27:01	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
02/12/2025 11:38:15	False alarm cancelled (Opr)	SB
02/12/2025 11:38:19	Alarm closed (Opr)	SB
02/12/2025 11:45:18	999 Redcare Dual Path fail	
02/12/2025 11:45:18	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 11:49:17	999 Redcare Dual Path fail	
02/12/2025 11:49:17	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 11:53:31	999 Redcare Dual Path fail	
02/12/2025 11:53:31	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 12:01:43	999 Redcare Dual Path fail	
02/12/2025 12:01:43	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 12:13:38	999 Redcare Dual Path fail	
02/12/2025 12:13:38	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 12:33:34	999 Redcare Dual Path fail	
02/12/2025 12:33:34	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 12:36:29	999 Redcare Dual Path fail	
02/12/2025 12:36:29	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 12:38:29	Redcare Dual Path fail	02/12/2025 12:48:56
02/12/2025 12:38:29	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
02/12/2025 12:48:53	False alarm cancelled (Opr)	SB
02/12/2025 12:48:56	Alarm closed (Opr)	SB
02/12/2025 12:49:33	999 Redcare Dual Path fail	
02/12/2025 12:49:33	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 12:55:23	999 Redcare Dual Path fail	
02/12/2025 12:55:23	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 13:14:13	999 Redcare Dual Path fail	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

02/12/2025 13:14:13	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 13:18:47	999 Redcare Dual Path fail	
02/12/2025 13:18:47	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 13:27:41	999 Redcare Dual Path fail	
02/12/2025 13:27:41	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 13:39:08	999 Redcare Dual Path fail	
02/12/2025 13:39:08	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 13:51:08	Redcare Dual Path fail	02/12/2025 14:01:24
02/12/2025 13:51:08	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
02/12/2025 14:01:21	False alarm cancelled (Opr)	SB
02/12/2025 14:01:24	Alarm closed (Opr)	SB
02/12/2025 14:09:55	Redcare Dual Path fail	02/12/2025 14:20:12
02/12/2025 14:09:55	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
02/12/2025 14:20:07	False alarm cancelled (Opr)	SB
02/12/2025 14:20:12	Alarm closed (Opr)	SB
02/12/2025 14:20:58	999 Redcare Dual Path fail	
02/12/2025 14:20:58	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 14:22:07	999 Redcare Dual Path fail	02/12/2025 14:33:09
02/12/2025 14:22:07	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 14:31:54	Released alarm	JWG
02/12/2025 14:33:05	False alarm cancelled (Opr)	SB
02/12/2025 14:33:09	Alarm closed (Opr)	SB
02/12/2025 14:36:47	999 Redcare Dual Path fail	
02/12/2025 14:36:47	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 14:50:01	999 Redcare Dual Path fail	
02/12/2025 14:50:01	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 14:56:26	Redcare Dual Path fail	02/12/2025 15:06:43
02/12/2025 14:56:26	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
02/12/2025 15:06:39	False alarm cancelled (Opr)	WH
02/12/2025 15:06:43	Alarm closed (Opr)	WH
02/12/2025 15:23:37	999 Redcare Dual Path fail	
02/12/2025 15:23:37	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 15:28:52	999 Redcare Dual Path fail	
02/12/2025 15:28:52	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 15:32:34	999 Redcare Dual Path fail	
02/12/2025 15:32:34	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 15:40:33	999 Redcare Dual Path fail	
02/12/2025 15:40:33	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 15:50:58	999 Redcare Dual Path fail	
02/12/2025 15:50:58	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
02/12/2025 16:02:03	999 Redcare Dual Path fail	
02/12/2025 16:02:03	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

02/12/2025 16:36:25	999	Redcare Dual Path fail	
02/12/2025 16:36:25	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 16:48:55	999	Redcare Dual Path fail	02/12/2025 16:59:10
02/12/2025 16:48:55	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 16:59:07	False alarm cancelled (Opr)		WH
02/12/2025 16:59:10	Alarm closed (Opr)		WH
02/12/2025 17:07:53		Redcare Dual Path fail	02/12/2025 17:22:19
02/12/2025 17:07:53	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)		
02/12/2025 17:22:15	False alarm cancelled (Opr)		SB
02/12/2025 17:22:19	Alarm closed (Opr)		SB
02/12/2025 17:36:57	999	Redcare Dual Path fail	
02/12/2025 17:36:57	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 18:02:36	999	Redcare Dual Path fail	
02/12/2025 18:02:36	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 18:10:56	999	Redcare Dual Path fail	
02/12/2025 18:10:56	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 18:14:53	999	Redcare Dual Path fail	
02/12/2025 18:14:53	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 18:27:54	999	Redcare Dual Path fail	
02/12/2025 18:27:54	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 18:40:21	999	Redcare Dual Path fail	
02/12/2025 18:40:21	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 18:52:05	999	Redcare Dual Path fail	
02/12/2025 18:52:05	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 19:00:51	999	Redcare Dual Path fail	
02/12/2025 19:00:51	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 19:04:59	999	Redcare Dual Path fail	
02/12/2025 19:04:59	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 19:18:33		Redcare Dual Path fail	02/12/2025 19:29:14
02/12/2025 19:18:33	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)		
02/12/2025 19:29:09	False alarm cancelled (Opr)		ITW
02/12/2025 19:29:14	Alarm closed (Opr)		ITW
02/12/2025 19:44:24		Redcare Dual Path fail	02/12/2025 19:55:02
02/12/2025 19:44:24	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)		
02/12/2025 19:54:58	False alarm cancelled (Opr)		ITW
02/12/2025 19:55:02	Alarm closed (Opr)		ITW
02/12/2025 20:48:37	999	Redcare Dual Path fail	
02/12/2025 20:48:37	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
02/12/2025 21:50:41	1042 12/02 21:50	Freezer Alarm Level 1	KO8 02/12/2025 21:54:13

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

02/12/2025 21:50:41	Freezer Alarm Level 1 T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1042 P1 Refridgeration Alarm	
02/12/2025 21:50:43	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1042 P1 Refridgeration Alarm +LOG P1 ALARM REFRIGE	
02/12/2025 21:51:10	Action Started - K8 Transport (Mobile)	GO
02/12/2025 21:51:43	Call recording	GO
02/12/2025 21:51:47	Action in progress: Dialler window closed - KO8 Transport (Mobile)	GO
02/12/2025 21:51:47	Outcome : Attempted - KO8 Transport (Mobile)	GO
02/12/2025 21:51:50	Action Started - K8 Transport (Home)	GO
02/12/2025 21:53:06	Action in progress: No answer - KO8 Transport (Home)	GO
02/12/2025 21:53:06	Outcome : Attempted - KO8 Transport (Home)	GO
02/12/2025 21:53:10	Action Started - K8 Transport (Mobile)	GO
02/12/2025 21:53:57	Call recording	GO
02/12/2025 21:53:35	Action in progress: Contact answered - KO8 Transport (Mobile)	GO
02/12/2025 21:54:02	Alarm cancelled by patrick (Gen. Password)	GO
02/12/2025 21:54:10	Staff on Site Dealing	GO
02/12/2025 21:54:12	Outcome : Contact has taken responsibility for this alarm - KO8 Transport (Mobile)	GO
02/12/2025 21:54:13	False alarm cancelled (Cus)	GO
02/12/2025 21:54:13	Alarm closed (Cus)	GO
02/12/2025 23:20:51	999 Redcare Dual Path fail	
02/12/2025 23:20:51	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
03/12/2025 01:56:20	Redcare Dual Path fail	03/12/2025 02:07:18
03/12/2025 01:56:20	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
03/12/2025 02:07:14	False alarm cancelled (Opr)	JC
03/12/2025 02:07:18	Alarm closed (Opr)	JC
03/12/2025 07:33:10	999 Redcare Dual Path fail	
03/12/2025 07:33:10	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
03/12/2025 08:17:22	999 Redcare Dual Path fail	
03/12/2025 08:17:22	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
03/12/2025 08:24:01	999 Redcare Dual Path fail	
03/12/2025 08:24:01	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
03/12/2025 16:10:16	1053 12/03 16:10 Freezer Trouble	
03/12/2025 16:10:16	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3	
03/12/2025 16:10:18	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3 +LOG EIGER DOOR 3 FLT	
03/12/2025 18:55:50	999 Redcare Dual Path fail	
03/12/2025 18:55:50	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
03/12/2025 21:17:29	1044 12/03 21:17 Freezer Alarm Level 2 KO3	03/12/2025 21:19:22
03/12/2025 21:17:29	Freezer Alarm Level 2 T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1044 Priority 2 Refrigeration Alarm	
03/12/2025 21:17:30	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1044 Priority 2 Refrigeration Alarm +LOG P2 ALARM REFRIGE	
03/12/2025 21:18:20	Action Started - K3 Transport (Mobile)	WH
03/12/2025 21:19:16	Call recording	WH
03/12/2025 21:18:59	Action in progress: Contact answered - KO3 Transport (Mobile)	WH
03/12/2025 21:19:16	Alarm cancelled by Keiron (Gen. Password)	WH
03/12/2025 21:19:19	Keyholder Informed	WH
03/12/2025 21:19:22	Outcome : Contact has taken responsibility for this alarm - KO3 Transport (Mobile)	WH
03/12/2025 21:19:22	False alarm cancelled (Cus)	WH
03/12/2025 21:19:22	Alarm closed (Cus)	WH
04/12/2025 01:09:40	1044 12/04 01:09 Freezer Alarm Level 2 KO6	04/12/2025 01:11:32

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

04/12/2025 01:09:40	Freezer Alarm Level 2 T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1044 Priority 2 Refrigeration Alarm	
04/12/2025 01:09:41	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1044 Priority 2 Refrigeration Alarm +LOG P2 ALARM REFRIGE	
04/12/2025 01:10:27	Action Started - K6 Transport (Mobile)	SB
04/12/2025 01:11:22	Call recording	SB
04/12/2025 01:11:05	Action in progress: Contact answered - KO6 Transport (Mobile)	SB
04/12/2025 01:11:25	Alarm cancelled by patrick (Gen. Password)	SB
04/12/2025 01:11:31	Staff on Site Dealing	SB
04/12/2025 01:11:32	Outcome : Contact has taken responsibility for this alarm - KO6 Transport (Mobile)	SB
04/12/2025 01:11:32	False alarm cancelled (Cus)	SB
04/12/2025 01:11:32	Alarm closed (Cus)	SB
04/12/2025 03:06:53	Redcare Dual Path fail	04/12/2025 03:17:12
04/12/2025 03:06:53	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
04/12/2025 03:17:07	False alarm cancelled (Opr)	WH
04/12/2025 03:17:12	Alarm closed (Opr)	WH
04/12/2025 05:08:58	Redcare Dual Path fail	04/12/2025 05:10:48
04/12/2025 05:08:58	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) A:1 Redcare Dual Path fail (Rule 2)	
04/12/2025 05:10:43	False alarm cancelled (Opr)	SB
04/12/2025 05:10:48	Alarm closed (Opr)	SB
04/12/2025 05:21:00	999 Redcare Dual Path fail	04/12/2025 05:27:14
04/12/2025 05:21:00	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 05:27:10	False alarm cancelled (Opr)	SB
04/12/2025 05:27:14	Alarm closed (Opr)	SB
04/12/2025 05:31:01	999 Redcare Dual Path fail	
04/12/2025 05:31:01	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 08:18:35	999 Redcare Dual Path fail	
04/12/2025 08:18:35	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 08:47:49	999 Redcare Dual Path fail	
04/12/2025 08:47:49	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 09:05:34	999 Redcare Dual Path fail	
04/12/2025 09:05:34	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 09:09:31	999 Redcare Dual Path fail	
04/12/2025 09:09:31	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 09:30:30	Redcare Dual Path fail	04/12/2025 09:40:53
04/12/2025 09:30:30	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
04/12/2025 09:40:53	Log Only	JON
04/12/2025 09:40:53	Resolution code (Opr) - Transmission Path Related	JON
04/12/2025 09:40:53	Operator closed (Opr)	JON
04/12/2025 09:45:32	Redcare Dual Path fail	04/12/2025 09:55:48
04/12/2025 09:45:32	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
04/12/2025 09:55:48	Restore Received	IND
04/12/2025 09:55:48	Resolution code (Opr) - Transmission Path Related	IND
04/12/2025 09:55:48	Operator closed (Opr)	IND
04/12/2025 09:59:06	999 Redcare Dual Path fail	
04/12/2025 09:59:06	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 10:11:14	999 Redcare Dual Path fail	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

04/12/2025 10:11:14	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 10:25:55	1052 12/04 10:36 Freezer Trouble	KO1 04/12/2025 10:39:04
04/12/2025 10:25:55	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2	
04/12/2025 10:25:57	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2 +LOG EIGER DOOR 2 FLT	
04/12/2025 10:37:46	Action Started - K1 Jason Robert Harrison DAY (Mobile)	IND
04/12/2025 10:38:10	Action in progress: Ans Machine. Message left - KO1 Jason Robert Harrison DAY (Mobile)	IND
04/12/2025 10:38:10	Outcome : Attempted - KO1 Jason Robert Harrison DAY (Mobile)	IND
04/12/2025 10:38:40	Action Started - K1 Jason Lawrence DAY (Mobile)	IND
04/12/2025 10:38:44	Action in progress: Contact answered - KO1 Jason Lawrence DAY (Mobile)	IND
04/12/2025 10:38:53	Alarm cancelled by Jason Lawrence DAY	IND
04/12/2025 10:38:59	Keyholder Contacted & Will Deal / Contact keys	IND
04/12/2025 10:39:03	Outcome : Contact has taken responsibility for this alarm - KO1 Jason Lawrence DAY (Mobile)	IND
04/12/2025 10:39:03	False alarm cancelled (Cus)	IND
04/12/2025 10:39:04	Alarm closed (Cus)	IND
04/12/2025 10:44:49	999 Redcare Dual Path fail	
04/12/2025 10:44:49	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 10:48:25	999 Redcare Dual Path fail	
04/12/2025 10:48:25	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 10:53:00	Redcare Dual Path fail	04/12/2025 11:03:23
04/12/2025 10:53:00	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
04/12/2025 11:03:23	Log Only	JON
04/12/2025 11:03:23	Resolution code (Opr) - Transmission Path Related	JON
04/12/2025 11:03:23	Operator closed (Opr)	JON
04/12/2025 11:09:42	999 Redcare Dual Path fail	
04/12/2025 11:09:42	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 11:16:08	999 Redcare Dual Path fail	
04/12/2025 11:16:08	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 11:21:05	999 Redcare Dual Path fail	
04/12/2025 11:21:05	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 11:24:47	999 Redcare Dual Path fail	
04/12/2025 11:24:47	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 11:40:47	999 Redcare Dual Path fail	
04/12/2025 11:40:47	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 11:45:21	Redcare Dual Path fail	04/12/2025 11:55:48
04/12/2025 11:45:21	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
04/12/2025 11:55:44	False alarm cancelled (Opr)	IND
04/12/2025 11:55:48	Alarm closed (Opr)	IND
04/12/2025 12:01:53	999 Redcare Dual Path fail	
04/12/2025 12:01:53	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 12:27:48	Redcare Dual Path fail	04/12/2025 12:38:33

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

04/12/2025 12:27:48	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
04/12/2025 12:38:33	Restore Received	IND
04/12/2025 12:38:33	Resolution code (Opr) - Transmission Path Related	IND
04/12/2025 12:38:33	Operator closed (Opr)	IND
04/12/2025 15:46:41	999 Redcare Dual Path fail	
04/12/2025 15:46:41	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 20:39:40	999 Redcare Dual Path fail	
04/12/2025 20:39:40	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 20:43:49	Released alarm	WH
04/12/2025 21:32:14	999 Redcare Dual Path fail	
04/12/2025 21:32:14	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
04/12/2025 22:08:19	999 Redcare Dual Path fail	
04/12/2025 22:08:19	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
05/12/2025 02:27:11	999 Redcare Dual Path fail	
05/12/2025 02:27:11	Redcare Dual Path fail T:Drivers Lounge - Redcare Adv Ext(4) (IP) A:1 Z:999 Contact ID event E350	
05/12/2025 03:09:33	999 Redcare Dual Path fail	
05/12/2025 03:09:33	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
05/12/2025 09:57:10	999 Redcare Dual Path fail	
05/12/2025 09:57:10	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
06/12/2025 02:01:23	999 Redcare Dual Path fail	
06/12/2025 02:01:23	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
06/12/2025 03:13:51	999 Redcare Dual Path fail	
06/12/2025 03:13:51	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
06/12/2025 04:35:03	1052 12/06 04:37 Freezer Trouble	
06/12/2025 04:35:03	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2	
06/12/2025 04:35:05	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2 +LOG EIGER DOOR 2 FLT	
06/12/2025 04:55:11	Redcare Dual Path fail	06/12/2025 05:05:42
06/12/2025 04:55:11	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
06/12/2025 04:58:23	Released alarm	JON
06/12/2025 05:05:41	Restore Received	IND
06/12/2025 05:05:41	Resolution code (Opr) - Transmission Path Related	IND
06/12/2025 05:05:41	Operator closed (Opr)	IND
06/12/2025 10:38:47	999 Redcare Dual Path fail	
06/12/2025 10:38:47	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
06/12/2025 13:44:01	999 Redcare Dual Path fail	06/12/2025 14:16:11

06/12/2025 13:44:01	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
06/12/2025 13:55:11	Alarm suspended until 14:05 on 06 December 2025	GO
06/12/2025 13:55:12	Released alarm	GO
06/12/2025 14:05:41	Alarm suspended until 14:15 on 06 December 2025	RM
06/12/2025 14:05:41	Released alarm	RM
06/12/2025 14:14:42	Action Started - K3 Transport (Mobile)	PM
06/12/2025 14:15:22	Call recording	PM
06/12/2025 14:16:11	Alarm Condition Restored	PM
06/12/2025 14:16:11	Resolution code (Opr) - Transmission Path Related	PM
06/12/2025 14:16:11	Operator closed (Opr)	PM
06/12/2025 15:19:00	999 Redcare Dual Path fail	
06/12/2025 15:19:00	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
06/12/2025 16:29:26	999 Redcare Dual Path fail	
06/12/2025 16:29:26	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
06/12/2025 17:15:57	999 Redcare Dual Path fail	
06/12/2025 17:15:57	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
06/12/2025 19:09:53	Redcare Dual Path fail	06/12/2025 19:20:37
06/12/2025 19:09:53	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
06/12/2025 19:20:31	False alarm cancelled (Opr)	SEB
06/12/2025 19:20:37	Alarm closed (Opr)	SEB
06/12/2025 19:22:50	999 Redcare Dual Path fail	
06/12/2025 19:22:50	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
07/12/2025 01:30:10	999 Redcare Dual Path fail	
07/12/2025 01:30:10	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
07/12/2025 06:41:47	999 Redcare Dual Path fail	
07/12/2025 06:41:47	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
07/12/2025 11:41:27	999 Redcare Dual Path fail	
07/12/2025 11:41:27	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
07/12/2025 11:50:40	999 Redcare Dual Path fail	KO7 07/12/2025 12:09:55
07/12/2025 11:50:40	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
07/12/2025 12:07:47	Action Started - K7 Transport (Mobile)	JC
07/12/2025 12:08:00	Action in progress: Contact answered - KO7 Transport (Mobile)	JC
07/12/2025 12:09:47	Alarm cancelled by Alex (Gen. Password)	JC
07/12/2025 12:09:53	Keyholder Contacted & Will Deal / Contact keys	JC
07/12/2025 12:09:54	Outcome : Contact has taken responsibility for this alarm - KO7 Transport (Mobile)	JC
07/12/2025 12:09:54	False alarm cancelled (Cus)	JC
07/12/2025 12:09:55	Alarm closed (Cus)	JC
07/12/2025 16:09:36	1052 12/07 16:10 Freezer Trouble	
07/12/2025 16:09:36	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2	
07/12/2025 16:09:38	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2 +LOG EIGER DOOR 2 FLT	
07/12/2025 17:49:41	999 Redcare Dual Path fail	
07/12/2025 17:49:41	Redcare Dual Path fail T:Drivers Lounge - Redcare Adv Ext(4) (IP) A:1 Z:999 Contact ID event E350	
07/12/2025 18:22:33	999 Redcare Dual Path fail	
07/12/2025 18:22:33	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

08/12/2025 02:47:26	1051 12/08 02:47 Freezer Trouble	
08/12/2025 02:47:26	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1	
08/12/2025 02:47:27	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1 +LOG EIGER DOOR 1 FLT	
08/12/2025 05:28:04	Redcare Dual Path fail	08/12/2025 05:35:34
08/12/2025 05:28:04	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
08/12/2025 05:35:34	Alarm Condition Restored	PM
08/12/2025 05:35:34	Resolution code (Opr) - Transmission Path Related	PM
08/12/2025 05:35:34	Operator closed (Opr)	PM
08/12/2025 05:59:21	999 Redcare Dual Path fail	
08/12/2025 05:59:21	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
08/12/2025 16:58:31	999 Redcare Dual Path fail	08/12/2025 17:00:51
08/12/2025 16:58:31	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
08/12/2025 17:00:46	False alarm cancelled (Opr)	JC
08/12/2025 17:00:51	Alarm closed (Opr)	JC
08/12/2025 17:05:38	999 Redcare Dual Path fail	
08/12/2025 17:05:38	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
08/12/2025 19:39:29	Redcare Dual Path fail	08/12/2025 19:50:08
08/12/2025 19:39:29	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
08/12/2025 19:50:08	Alarm Condition Restored	PM
08/12/2025 19:50:08	Resolution code (Opr) - Transmission Path Related	PM
08/12/2025 19:50:08	Operator closed (Opr)	PM
09/12/2025 04:33:29	Redcare Dual Path fail	09/12/2025 04:43:45
09/12/2025 04:33:29	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) A:1 Redcare Dual Path fail (Rule 2)	
09/12/2025 04:43:45	Alarm Condition Restored	PM
09/12/2025 04:43:45	Resolution code (Opr) - Transmission Path Related	PM
09/12/2025 04:43:45	Operator closed (Opr)	PM
09/12/2025 10:12:53	999 Redcare Dual Path fail	
09/12/2025 10:12:53	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
09/12/2025 14:57:51	999 Redcare Dual Path fail	
09/12/2025 14:57:51	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
09/12/2025 15:42:52	Redcare Dual Path fail	09/12/2025 15:57:50
09/12/2025 15:42:52	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) A:1 Redcare Dual Path fail (Rule 2)	
09/12/2025 15:57:43	False alarm cancelled (Opr)	WH
09/12/2025 15:57:50	Alarm closed (Opr)	WH
09/12/2025 21:15:21	Redcare Dual Path fail	09/12/2025 21:26:12
09/12/2025 21:15:21	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
09/12/2025 21:26:12	Alarm Condition Restored	APJ
09/12/2025 21:26:12	Resolution code (Opr) - Transmission Path Related	APJ
09/12/2025 21:26:12	Operator closed (Opr)	APJ
10/12/2025 03:06:11	1051 12/10 03:06 Freezer Trouble	
10/12/2025 03:06:11	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1	
10/12/2025 03:06:12	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1 +LOG EIGER DOOR 1 FLT	
10/12/2025 07:34:12	999 Redcare Dual Path fail	
10/12/2025 07:34:12	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

10/12/2025 08:21:37	999	Redcare Dual Path fail	
10/12/2025 08:21:37	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350		
10/12/2025 08:27:21		Redcare Dual Path fail	KO1 10/12/2025 08:36:26
10/12/2025 08:27:21	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) A:1 Redcare Dual Path fail (Rule 2)		
10/12/2025 08:36:14	Action Started - K1 Jason Lawrence DAY (Mobile)		JJ
10/12/2025 08:36:14	Action in progress: Incoming call - KO1 Jason Lawrence DAY (Mobile)		JJ
10/12/2025 08:36:19	Alarm cancelled by Jason Lawrence DAY		JJ
10/12/2025 08:36:25	Keyholder Informed		JJ
10/12/2025 08:36:25	Outcome : Contact has taken responsibility for this alarm - KO1 Jason Lawrence DAY (Mobile)		JJ
10/12/2025 08:36:25	False alarm cancelled (Cus)		JJ
10/12/2025 08:36:26	Alarm closed (Cus)		JJ
10/12/2025 16:09:37		Redcare Dual Path fail	10/12/2025 16:20:11
10/12/2025 16:09:37	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)		
10/12/2025 16:20:05	False alarm cancelled (Opr)		SB
10/12/2025 16:20:11	Alarm closed (Opr)		SB
10/12/2025 18:29:54	999	Redcare Dual Path fail	KO6 10/12/2025 19:04:32
10/12/2025 18:29:54	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350		
10/12/2025 18:43:57	Alarm suspended until 18:53 on 10 December 2025		APJ
10/12/2025 18:43:57	Released alarm		APJ
10/12/2025 18:56:42	Action Started - K6 Transport (Mobile)		APJ
10/12/2025 18:56:46	Action in progress: Ans Machine. Message left - KO6 Transport (Mobile)		APJ
10/12/2025 18:56:46	Outcome : Attempted - KO6 Transport (Mobile)		APJ
10/12/2025 19:00:52	Action Started - K6 Transport (Mobile)		APJ
10/12/2025 19:00:54	Action in progress: No answer - KO6 Transport (Mobile)		APJ
10/12/2025 19:00:54	Outcome : Attempted - KO6 Transport (Mobile)		APJ
10/12/2025 19:01:39	Action Started - K6 Transport (Home)		APJ
10/12/2025 19:01:41	Action in progress: No answer - KO6 Transport (Home)		APJ
10/12/2025 19:01:41	Outcome : Attempted - KO6 Transport (Home)		APJ
10/12/2025 19:02:39	Action Started - K6 Jason Robert Harrison WKED/NT/BK HD (Mobile)		APJ
10/12/2025 19:02:40	Action in progress: Contact answered - KO6 Jason Robert Harrison WKED/NT/BK HD (Mobile)		APJ
10/12/2025 19:02:57	Jason Harrison informed		APJ
10/12/2025 19:02:57	Outcome : Contact has taken responsibility for this alarm - KO6 Jason Robert Harrison WKED/NT/BK HD (Mobile)		APJ
10/12/2025 19:04:32	Resolution code (Opr) - Transmission Path Related		APJ
10/12/2025 19:04:32	Alarm closed (Opr)		APJ
10/12/2025 19:05:47	999	Redcare Dual Path fail	
10/12/2025 19:05:47	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350		
10/12/2025 19:07:47	Alarm suspended until 19:22 on 10 December 2025		APJ
10/12/2025 19:07:47	Released alarm		APJ
10/12/2025 21:33:16	999	Redcare Dual Path fail	
10/12/2025 21:33:16	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
11/12/2025 04:14:25	1053 12/11 04:14	Freezer Trouble	
11/12/2025 04:14:25	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3		
11/12/2025 04:14:26	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3 +LOG EIGER DOOR 3 FLT		
11/12/2025 04:41:02	1053 12/11 04:41	Freezer Trouble	
11/12/2025 04:41:02	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3		
11/12/2025 04:41:04	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3 +LOG EIGER DOOR 3 FLT		

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

11/12/2025 05:40:45	999	Redcare Dual Path fail	
11/12/2025 05:40:45		Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
11/12/2025 13:20:53	999	Redcare Dual Path fail	
11/12/2025 13:20:53		Redcare Dual Path fail T:Drivers Lounge - Redcare Adv Ext(4) (IP) A:1 Z:999 Contact ID event E350	
11/12/2025 16:13:12	999	Redcare Dual Path fail	
11/12/2025 16:13:12		Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
11/12/2025 20:24:49		Redcare Dual Path fail	11/12/2025 20:37:19
11/12/2025 20:24:49		Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
11/12/2025 20:37:19		Redcare STU/TA Restored	JJ
11/12/2025 20:37:19		Resolution code (Opr) - Transmission Path Related	JJ
11/12/2025 20:37:19		Operator closed (Opr)	JJ
11/12/2025 23:44:57	999	Redcare Dual Path fail	
11/12/2025 23:44:57		Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
12/12/2025 02:33:31	999	Redcare Dual Path fail	
12/12/2025 02:33:31		Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
12/12/2025 03:29:36	1051 12/12 03:29	Freezer Trouble	
12/12/2025 03:29:36		Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1	
12/12/2025 03:29:37		T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1 +LOG EIGER DOOR 1 FLT	
12/12/2025 06:51:11	999	Redcare Dual Path fail	
12/12/2025 06:51:11		Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 02:16:12	999	Redcare Dual Path fail	
13/12/2025 02:16:12		Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 02:19:29	999	Redcare Dual Path fail	
13/12/2025 02:19:29		Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 02:41:28		Redcare Dual Path fail	13/12/2025 02:52:04
13/12/2025 02:41:28		Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) A:1 Redcare Dual Path fail (Rule 2)	
13/12/2025 02:52:04		Restore Received	JJ
13/12/2025 02:52:04		Resolution code (Opr) - Transmission Path Related	JJ
13/12/2025 02:52:04		Operator closed (Opr)	JJ
13/12/2025 06:10:22	999	Redcare Dual Path fail	
13/12/2025 06:10:22		Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 06:12:27		Released alarm	JJ
13/12/2025 07:42:37	999	Redcare Dual Path fail	
13/12/2025 07:42:37		Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 07:57:03	999	Redcare Dual Path fail	
13/12/2025 07:57:03		Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 12:51:46	999	Redcare Dual Path fail	
13/12/2025 12:51:46		Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 13:14:24	999	Redcare Dual Path fail	
13/12/2025 13:14:24		Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 13:35:35	999	Redcare Dual Path fail	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

13/12/2025 13:35:35	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 15:03:22	999 Redcare Dual Path fail	
13/12/2025 15:03:22	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 16:38:02	1052 12/13 16:38 Freezer Trouble	
13/12/2025 16:38:02	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2	
13/12/2025 16:38:04	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2 +LOG EIGER DOOR 2 FLT	
13/12/2025 19:41:47	999 Redcare Dual Path fail	
13/12/2025 19:41:47	Redcare Dual Path fail T:Drivers Lounge - Redcare Adv Ext(4) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 20:02:08	999 Redcare Dual Path fail	
13/12/2025 20:02:08	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 23:10:25	999 Redcare Dual Path fail	13/12/2025 23:11:19
13/12/2025 23:10:25	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
13/12/2025 23:11:19	Log Only	JON
13/12/2025 23:11:19	Resolution code (Opr) - Transmission Path Related	JON
13/12/2025 23:11:19	Operator closed (Opr)	JON
13/12/2025 23:53:21	999 Redcare Dual Path fail	
13/12/2025 23:53:21	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 00:07:49	999 Redcare Dual Path fail	
14/12/2025 00:07:49	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 10:35:19	999 Redcare Dual Path fail	
14/12/2025 10:35:19	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 10:39:19	999 Redcare Dual Path fail	
14/12/2025 10:39:19	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 10:40:45	Redcare Dual Path fail	14/12/2025 10:51:08
14/12/2025 10:40:45	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) A:1 Redcare Dual Path fail (Rule 2)	
14/12/2025 10:51:08	Signal Line Restored	GO
14/12/2025 10:51:08	Resolution code (Opr) - Transmission Path Related	GO
14/12/2025 10:51:08	Operator closed (Opr)	GO
14/12/2025 12:17:16	999 Redcare Dual Path fail	
14/12/2025 12:17:16	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 12:18:55	999 Redcare Dual Path fail	
14/12/2025 12:18:55	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 13:07:07	999 Redcare Dual Path fail	
14/12/2025 13:07:07	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 13:11:12	999 Redcare Dual Path fail	
14/12/2025 13:11:12	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 13:15:18	Released alarm	GO
14/12/2025 21:25:23	999 Redcare Dual Path fail	
14/12/2025 21:25:23	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
14/12/2025 22:00:01	999 Redcare Dual Path fail	
14/12/2025 22:00:01	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

14/12/2025 23:56:47	999	Redcare Dual Path fail	
14/12/2025 23:56:47	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) (IP) A:1 Z:999 Contact ID event E350		
15/12/2025 08:01:43	999	Redcare Dual Path fail	
15/12/2025 08:01:43	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350		
15/12/2025 09:04:22	999	Redcare Dual Path fail	
15/12/2025 09:04:22	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350		
15/12/2025 09:28:34	Redcare Dual Path fail	15/12/2025 09:38:51	
15/12/2025 09:28:34	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) A:1 Redcare Dual Path fail (Rule 2)		
15/12/2025 09:38:51	GSM Restored		FW
15/12/2025 09:38:51	Resolution code (Opr) - Transmission Path Related		FW
15/12/2025 09:38:51	Operator closed (Opr)		FW
15/12/2025 10:57:46	1051 12/15 10:57	Freezer Trouble	
15/12/2025 10:57:46	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1		
15/12/2025 10:57:47	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1 +LOG EIGER DOOR 1 FLT		
15/12/2025 21:54:38	999	Redcare Dual Path fail	
15/12/2025 21:54:38	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350		
15/12/2025 22:22:05	Redcare Dual Path fail	15/12/2025 22:32:19	
15/12/2025 22:22:05	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)		
15/12/2025 22:32:19	Alarm Condition Restored		PM
15/12/2025 22:32:19	Resolution code (Opr) - Transmission Path Related		PM
15/12/2025 22:32:19	Operator closed (Opr)		PM
15/12/2025 23:46:40	Redcare Dual Path fail	15/12/2025 23:49:53	
15/12/2025 23:46:40	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)		
15/12/2025 23:49:49	False alarm cancelled (Opr)		SEB
15/12/2025 23:49:53	Alarm closed (Opr)		SEB
15/12/2025 23:46:42	1051 12/16 00:16	Freezer Trouble	KO8 15/12/2025 23:59:00
15/12/2025 23:46:42	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1		
15/12/2025 23:46:42	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1051 Eiger Door Fault - Door 1 +LOG EIGER DOOR 1 FLT		
15/12/2025 23:58:13	Action Started - K8 Transport (Mobile)		GO
15/12/2025 23:58:28	Action in progress: Contact answered - KO8 Transport (Mobile)		GO
15/12/2025 23:58:50	Alarm cancelled by Zemi (Gen. Password)		GO
15/12/2025 23:58:57	Staff on Site Dealing		GO
15/12/2025 23:58:59	Outcome : Contact has taken responsibility for this alarm - KO8 Transport (Mobile)		GO
15/12/2025 23:58:59	False alarm cancelled (Cus)		GO
15/12/2025 23:59:00	Alarm closed (Cus)		GO
16/12/2025 03:15:03	1052 12/16 03:15	Freezer Trouble	
16/12/2025 03:15:03	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2		
16/12/2025 03:15:05	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1052 Eiger Door Fault - Door 2 +LOG EIGER DOOR 2 FLT		
16/12/2025 07:46:57	999	Redcare Dual Path fail	
16/12/2025 07:46:57	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350		
16/12/2025 07:47:49	Alarm suspended until 07:57 on 16 December 2025		ITW
16/12/2025 07:47:49	Released alarm		ITW
16/12/2025 09:57:13	999	Redcare Dual Path fail	
16/12/2025 09:57:13	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350		

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

16/12/2025 16:24:52	Redcare Dual Path fail	16/12/2025 16:35:14
16/12/2025 16:24:52	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
16/12/2025 16:35:08	False alarm cancelled (Opr)	JC
16/12/2025 16:35:14	Alarm closed (Opr)	JC
16/12/2025 19:55:46	999 Redcare Dual Path fail	
16/12/2025 19:55:46	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
17/12/2025 04:41:21	Redcare Dual Path fail	17/12/2025 04:51:40
17/12/2025 04:41:21	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
17/12/2025 04:51:36	False alarm cancelled (Opr)	SEB
17/12/2025 04:51:40	Alarm closed (Opr)	SEB
17/12/2025 21:17:38	999 Redcare Dual Path fail	
17/12/2025 21:17:38	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
17/12/2025 21:39:18	1044 12/17 21:39 Freezer Alarm Level 2	KO6 17/12/2025 21:45:29
17/12/2025 21:39:18	Freezer Alarm Level 2 T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1044 Priority 2 Refrigeration Alarm	
17/12/2025 21:39:19	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1044 Priority 2 Refrigeration Alarm +LOG P2 ALARM REFRIGE	
17/12/2025 21:44:39	Action Started - K6 Transport (Mobile)	ITW
17/12/2025 21:45:24	Call recording	ITW
17/12/2025 21:45:02	Action in progress: Contact answered - KO6 Transport (Mobile)	ITW
17/12/2025 21:45:22	Alarm cancelled by patrick (Gen. Password)	ITW
17/12/2025 21:45:28	Keyholder Informed	ITW
17/12/2025 21:45:29	Outcome : Contact has taken responsibility for this alarm - KO6 Transport (Mobile)	ITW
17/12/2025 21:45:29	False alarm cancelled (Cus)	ITW
17/12/2025 21:45:29	Alarm closed (Cus)	ITW
17/12/2025 22:34:28	Redcare Dual Path fail	17/12/2025 22:44:47
17/12/2025 22:34:28	Redcare Dual Path fail T:BMS Panel - Redcare Adv Ext(2) A:1 Redcare Dual Path fail (Rule 2)	
17/12/2025 22:44:43	False alarm cancelled (Opr)	JC
17/12/2025 22:44:47	Alarm closed (Opr)	JC
18/12/2025 01:18:22	1053 12/18 01:19 Freezer Trouble	
18/12/2025 01:18:22	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3	
18/12/2025 01:18:23	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3 +LOG EIGER DOOR 3 FLT	
18/12/2025 02:35:25	1053 12/18 02:35 Freezer Trouble	
18/12/2025 02:35:25	Freezer Trouble T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3	
18/12/2025 02:35:25	T:BMS Panel - Redcare Adv Ext(2) (Mobile) A:1 Z:1053 Eiger Door Fault - Door 3 +LOG EIGER DOOR 3 FLT	
18/12/2025 08:36:08	999 Redcare Dual Path fail	
18/12/2025 08:36:08	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
18/12/2025 09:04:15	999 Redcare Dual Path fail	
18/12/2025 09:04:15	Redcare Dual Path fail T:Warehouse - Redcare Adv Ext(3) (IP) A:1 Z:999 Contact ID event E350	
18/12/2025 11:24:44	202 Tamper Alarm	KO1 18/12/2025 11:38:25

18/12/2025 11:24:44	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:202	
18/12/2025 11:25:03	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:202 +TAMPER RIO	
18/12/2025 11:26:52	Alarm suspended until 11:36 on 18 December 2025	JJ
18/12/2025 11:26:52	Released alarm	JJ
18/12/2025 11:37:27	Action Started - K1 Jason Robert Harrison DAY (Mobile)	JJ
18/12/2025 11:38:18	Call recording	JJ
18/12/2025 11:38:04	Action in progress: Contact answered - KO1 Jason Robert Harrison DAY (Mobile)	JJ
18/12/2025 11:38:13	Alarm cancelled by Jason Robert Harrison DAY	JJ
18/12/2025 11:38:23	Keyholder Informed	JJ
18/12/2025 11:38:24	Outcome : Contact has taken responsibility for this alarm - KO1 Jason Robert Harrison DAY (Mobile)	JJ
18/12/2025 11:38:24	False alarm cancelled (Cus)	JJ
18/12/2025 11:38:25	Alarm closed (Cus)	JJ
18/12/2025 11:42:30	309 Tamper Alarm KO1	18/12/2025 11:48:17
18/12/2025 11:42:30	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:309	
18/12/2025 11:42:32	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:309 +TAMPER RIO	
18/12/2025 11:44:51	Action Started - K1 Jason Robert Harrison DAY (Mobile)	SB
18/12/2025 11:46:03	Call recording	SB
18/12/2025 11:45:11	Action in progress: Contact answered - KO1 Jason Robert Harrison DAY (Mobile)	SB
18/12/2025 11:46:46	Alarm cancelled by Jason Robert Harrison DAY	SB
18/12/2025 11:47:31	Staff on Site Dealing	SB
18/12/2025 11:48:17	Outcome : Contact has taken responsibility for this alarm - KO1 Jason Robert Harrison DAY (Mobile)	SB
18/12/2025 11:48:17	False alarm cancelled (Cus)	SB
18/12/2025 11:48:17	Alarm closed (Cus)	SB
18/12/2025 11:48:49	309 Tamper Alarm	18/12/2025 11:53:43
18/12/2025 11:48:49	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:309	
18/12/2025 11:48:53	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:309 +TAMPER RIO	
18/12/2025 11:53:43	Keyholder Informed	SB
18/12/2025 11:53:43	Resolution code (Opr) - Operator/Customer Related	SB
18/12/2025 11:53:43	Operator closed (Opr)	SB
18/12/2025 12:10:56	202 Tamper Alarm	18/12/2025 12:11:10
18/12/2025 12:10:56	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:202	
18/12/2025 12:11:05	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:202 +TAMPER RIO	
18/12/2025 12:11:10	Log Only	JJ
18/12/2025 12:11:10	Resolution code (Opr) - Company Related	JJ
18/12/2025 12:11:10	Operator closed (Opr)	JJ
18/12/2025 12:14:16	3043 Intruder Trouble	18/12/2025 12:21:40
18/12/2025 12:14:16	Intruder Trouble T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:3043	
18/12/2025 12:14:30	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:3043 +LOW RES DC HV RM 1	
18/12/2025 12:21:38	Keyholder Informed	JJ
18/12/2025 12:21:40	Resolution code (Opr) - Company Related	JJ
18/12/2025 12:21:40	Operator closed (Opr)	JJ
18/12/2025 12:19:50	202 Tamper Alarm	18/12/2025 12:21:40
18/12/2025 12:19:50	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:202	
18/12/2025 12:19:57	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:202 +TAMPER RIO	
18/12/2025 12:21:38	Keyholder Informed	JJ
18/12/2025 12:21:40	Resolution code (Opr) - Company Related	JJ
18/12/2025 12:21:40	Operator closed (Opr)	JJ
18/12/2025 12:27:28	412 Tamper Alarm	18/12/2025 12:30:22
18/12/2025 12:27:28	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:412	
18/12/2025 12:27:30	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:412 +TAMPER RIO	
18/12/2025 12:30:18	False alarm cancelled (Opr)	SB
18/12/2025 12:30:22	Alarm closed (Opr)	SB
18/12/2025 13:08:46	999 Redcare Dual Path fail	

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

18/12/2025 13:08:46	Redcare Dual Path fail T:Admin Block - Redcare Adv Ext(1) (IP) A:1 Z:999 Contact ID event E350	
18/12/2025 13:34:19	403 Tamper Alarm	18/12/2025 13:36:50
18/12/2025 13:34:19	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:403	
18/12/2025 13:34:25	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:403 +TAMPER RIO	
18/12/2025 13:36:45	False alarm cancelled (Opr)	SB
18/12/2025 13:36:50	Alarm closed (Opr)	SB
18/12/2025 14:13:57	4075 Tamper Alarm	18/12/2025 14:14:39
18/12/2025 14:13:57	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:4075	
18/12/2025 14:14:02	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:4075 +TAMP O/C REAR EXT SW DC	
18/12/2025 14:14:39	Log Only	JJ
18/12/2025 14:14:39	Resolution code (Opr) - Company Related	JJ
18/12/2025 14:14:39	Operator closed (Opr)	JJ
18/12/2025 14:46:27	4075 Tamper Alarm	18/12/2025 14:49:23
18/12/2025 14:46:27	Tamper Alarm T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:4075	
18/12/2025 14:46:33	T:Warehouse - Redcare Adv Ext(3) (Mobile) A:1 Z:4075 +TAMP O/C REAR EXT SW DC	
18/12/2025 14:49:17	False alarm cancelled (Opr)	SB
18/12/2025 14:49:23	Alarm closed (Opr)	SB
