

Lidl Walsall NFC3 (WED)
Unit 3
Newfield Close
Walsall
West Midlands
WS2 7PE

NFC3

Date and Time, Zone and Restore Time		Event ,Actions Taken, Completion Time and Operator		
01/12/2025 11:01:58	2012	Intruder Trouble		
01/12/2025 11:01:58	Intruder Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +FAULT FD 14 DT			
01/12/2025 11:02:04	2012	Intruder Trouble		
01/12/2025 11:02:04	Intruder Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +FAULT FD 14 DT			
01/12/2025 11:02:16	2012	Intruder Trouble		
01/12/2025 11:02:16	Intruder Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +FAULT FD 14 DT			
03/12/2025 09:41:52	2005 12/03 09:41	Intruder Alarm	03/12/2025 09:44:35	
03/12/2025 09:41:52	Intruder Alarm (GPRS) A: Warehouse(1) Z: 2005 INTRUDER SHUTTER 1 L/R DT DUAL POD LR DT			
03/12/2025 09:44:00	Action Started - A1 (Special Action)			IND
03/12/2025 09:44:35	Log Only			IND
03/12/2025 09:44:35	Resolution code (Opr) - Unknown			IND
03/12/2025 09:44:35	Operator closed (Opr)			IND
Cause of above Intruder Alarm: Unassigend Cause				
03/12/2025 09:58:11	2005 12/03 09:58	Intruder Alarm	03/12/2025 10:01:39	
03/12/2025 09:58:11	Intruder Alarm (GPRS) A: Warehouse(1) Z: 2005 INTRUDER SHUTTER 1 L/R DT DUAL POD LR DT			
03/12/2025 10:01:39	Log Only			JON
03/12/2025 10:01:39	Resolution code (Opr) - Operator/Customer Related			JON
03/12/2025 10:01:39	Operator closed (Opr)			JON
Cause of above Intruder Alarm: Unassigend Cause				
04/12/2025 10:59:44	2012	Intruder Trouble		
04/12/2025 10:59:44	Intruder Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +FAULT FD 14 DT			
05/12/2025 04:59:31	2012	Tamper Alarm		05/12/2025 05:01:42
05/12/2025 04:59:31	Tamper Alarm T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +TAMP O/C FD 14 DT			
05/12/2025 05:01:42	Resolution code (Opr) - Unknown			MKJ
05/12/2025 05:01:42	Alarm closed (Opr)			MKJ
05/12/2025 05:02:45	2012	Intruder Trouble		
05/12/2025 05:02:45	Intruder Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +FAULT FD 14 DT			
05/12/2025 05:34:30	2012	Intruder Trouble		
05/12/2025 05:34:30	Intruder Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +FAULT FD 14 DT			

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

05/12/2025 05:34:30	2012	Tamper Alarm	KO1	05/12/2025 05:39:33
05/12/2025 05:34:30	Tamper Alarm T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +TAMP O/C FD 14 DT			
05/12/2025 05:37:35	Action Started - K1 Scott Mcloughlin ATM (Mobile)			SB
05/12/2025 05:38:05	Call recording			SB
05/12/2025 05:38:13	Action in progress: No answer - KO1 Scott Mcloughlin ATM (Mobile)			SB
05/12/2025 05:38:13	Outcome : Attempted - KO1 Scott Mcloughlin ATM (Mobile)			SB
05/12/2025 05:38:30	Action Started - K1 Scott Mcloughlin ATM (Mobile)			SB
05/12/2025 05:38:30	Action in progress: Incoming call - KO1 Scott Mcloughlin ATM (Mobile)			SB
05/12/2025 05:39:26	Alarm cancelled by Scott Mcloughlin ATM			SB
05/12/2025 05:39:32	Staff on Site Dealing			SB
05/12/2025 05:39:33	Outcome : Contact has taken responsibility for this alarm - KO1 Scott Mcloughlin ATM (Mobile)			SB
05/12/2025 05:39:33	False alarm cancelled (Cus)			SB
05/12/2025 05:39:33	Alarm closed (Cus)			SB
05/12/2025 05:34:36	2012	Intruder Trouble		
05/12/2025 05:34:36	Intruder Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT +FAULT FD 14 DT			
06/12/2025 17:43:24	2012 12/06 17:43	Intruder Alarm	AO1	06/12/2025 17:45:53
06/12/2025 17:43:24	Intruder Alarm (GPRS) A: Warehouse(1) Z: 2012 DUAL SHUTTER 4 DT INTRUDER FD 14 DT			
06/12/2025 17:45:36	Action Started - A1 (Special Action)			GO
06/12/2025 17:45:37	Action in progress: Done - AO1 (Special Action)			GO
06/12/2025 17:45:46	Log Only			GO
06/12/2025 17:45:46	Outcome : Completed - AO1 (Special Action)			GO
06/12/2025 17:45:53	Resolution code (Opr) - Unknown			GO
06/12/2025 17:45:53	Alarm closed (Opr)			GO
Cause of above Intruder Alarm: Unassigend Cause				
07/12/2025 14:02:49	1018 12/07 14:02	Fire Trouble		
07/12/2025 14:02:49	Fire Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Fire System(3) Z: 1018 Fire Fault +LOG FIRE FAULT			
07/12/2025 14:04:58	1017 12/07 14:59	Fire Alarm	AO5AO2A O3KO1	07/12/2025 14:10:30

07/12/2025 14:04:58	Fire Alarm (GPRS) A:Fire System(3) Z:1017 -FIRE	FIRE ALARM FIRE	FIRE	
07/12/2025 14:05:32	ALARM			
07/12/2025 14:05:36	Action Started - A5 (Special Action)			RM
07/12/2025 14:05:40	Action in progress: Done - AO5 (Special Action)			RM
07/12/2025 14:05:40	Log Only			RM
07/12/2025 14:05:42	Outcome : Completed - AO5 (Special Action)			RM
07/12/2025 14:05:42	Action Started - A2 (Special Action)			RM
07/12/2025 14:05:52	Action in progress: Done - AO2 (Special Action)			RM
07/12/2025 14:05:55	Log Only			RM
07/12/2025 14:05:55	Outcome : Completed - AO2 (Special Action)			RM
07/12/2025 14:05:59	Action Started - A3 (Special Action)			RM
07/12/2025 14:06:05	Action in progress: Done - AO3 (Special Action)			RM
07/12/2025 14:06:09	Log Only			RM
07/12/2025 14:06:09	Outcome : Completed - AO3 (Special Action)			RM
07/12/2025 14:06:24	Action Started - A3 (Special Action)			RM
07/12/2025 14:07:08	Action Started - K1 Scott Mcloughlin ATM (Mobile)			RM
07/12/2025 14:07:59	Action in progress: Ans Machine. Message left - KO1 Scott Mcloughlin ATM (Mobile)			RM
07/12/2025 14:07:59	Outcome : Attempted - KO1 Scott Mcloughlin ATM (Mobile)			RM
07/12/2025 14:08:15	Action Started - K1 Sati Deol TM (Mobile)			RM
07/12/2025 14:08:37	Call recording			RM
07/12/2025 14:09:09	Action in progress: Ans Machine. Message left - KO1 Sati Deol TM (Mobile)			RM
07/12/2025 14:09:09	Outcome : Attempted - KO1 Sati Deol TM (Mobile)			RM
07/12/2025 14:09:56	Action Started - K1 Anthony Walker TM (Mobile)			RM
07/12/2025 14:10:06	Action in progress: Contact answered - KO1 Anthony Walker TM (Mobile)			RM
07/12/2025 14:10:09	Alarm cancelled by Anthony Walker TM			RM
07/12/2025 14:10:28	Keyholder contacted & will contact the site			RM
07/12/2025 14:10:29	Outcome : Contact has taken responsibility for this alarm - KO1 Anthony Walker TM (Mobile)			RM
07/12/2025 14:10:29	False alarm cancelled (Cus)			RM
07/12/2025 14:10:30	Alarm closed (Cus)			RM

Cause of above Fire Alarm: Unassigend Cause

07/12/2025 14:09:10	1018 12/07 14:09 Fire Trouble	07/12/2025 14:10:30
07/12/2025 14:09:10	Fire Trouble T: DualcomPro L+R DP3(1) (GPRS) A: Fire System(3) Z: 1018 Fire Fault +LOG FIRE FAULT	
07/12/2025 14:09:33	User acknowledged this event	RM
07/12/2025 14:10:30	False alarm cancelled (Cus)	RM
07/12/2025 14:10:30	Alarm closed (Cus)	RM

07/12/2025 14:35:00	Restore Overdue (I)	07/12/2025 14:35:22
07/12/2025 14:35:00	Restore Overdue (I) T: DualcomPro L+R DP3(1)	
07/12/2025 14:35:22	Keyholder already informed & dealing	JC
07/12/2025 14:35:22	Resolution code (Opr) - Unknown	JC
07/12/2025 14:35:22	Operator closed (Opr)	JC

07/12/2025 15:00:26	1017 12/07 15:00 Fire Alarm	KO1	07/12/2025 15:03:17
07/12/2025 15:00:26	Fire Alarm (GPRS) A: Fire System(3) Z: 1017 -FIRE	FIRE ALARM FIRE	FIRE
07/12/2025 15:00:53	ALARM		
07/12/2025 15:00:53	Action Started - K1 Anthony Walker TM (Mobile)		JC
07/12/2025 15:01:23	Action in progress: Contact answered - KO1 Anthony Walker TM (Mobile)		JC
07/12/2025 15:03:14	Alarm cancelled by Anthony Walker TM		JC
07/12/2025 15:03:16	OCE dealing		JC
07/12/2025 15:03:17	Outcome : Contact has taken responsibility for this alarm - KO1 Anthony Walker TM (Mobile)		JC
07/12/2025 15:03:17	False alarm cancelled (Cus)		JC
07/12/2025 15:03:17	Alarm closed (Cus)		JC

Cause of above Fire Alarm: Unassigend Cause

16/12/2025 11:01:33	1014 Intruder Alarm
16/12/2025 11:01:33	Intruder Alarm (GPRS) A: Warehouse(1) Z: 1014 INTRUDER FIRE DOOR 8 INTRUDER FIRE DOOR 21

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

Actions Legend: P = Police, K = Keyholder Group, S = Site, A = Special Action, F = Fire, G = Gen Agency, I = Installer, M = Medical

16/12/2025 11:01:36

Confirmed Intruder

16/12/2025 11:01:36 Confirmed Intruder (GPRS) A:Warehouse(1) CONFIRM

Cause of above Confirmed Intruder: 6.Routine Activity. No Response Action

18/12/2025 12:02:17

2011 12/18 12:02 Intruder Alarm

18/12/2025 12:02:17 Intruder Alarm (GPRS) A:Warehouse(1) Z:2011 INTRUDER SHUTTER 4 INTRUDER
GOODS IN FD 14

Cause of above Intruder Alarm: 6.Routine Activity. No Response Action

18/12/2025 12:02:31

Confirmed Intruder

18/12/2025 12:02:31 Confirmed Intruder (GPRS) A:Warehouse(1) CONFIRM

Cause of above Confirmed Intruder: 6.Routine Activity. No Response Action
